

Generative AI for Financial Services

GenAI significantly impacts financial services by enhancing analysis and supporting compliance and policy updates. It reduces manual work and improves communication, both within organisations and with customers



Tovie AI specialises in financial services, working with clients in 10+ countries

We offer a portfolio of industry-specific AI solutions that drive enterprise digital transformation, adapt to your business needs, scale globally, and deliver real economic value

Our solutions will allow you to:

Improve customer and employee experiences

Reduce operational costs

Deliver efficient, personalised service

Automate and streamline operations across various platforms

Drive digital transformation

IBM Cloud for Financial Services® Validated

Compliant & Validated for Security with IBM

Tovie AI is a Conversational AI vendor officially validated by IBM Cloud for Financial Services. All our conversational solutions are compliant for FS organisations.

Discover AI solutions for the banking and insurance industries by Tovie AI

AI for customers

Elevate your service

Inbound call automation

AI-powered voice bots to automate routine calls, enhance response times and customer experience

Sales bot

Sales chat and voice bots for personalised engagement. Tailored offerings that use customer data and align with sales strategies

Insurance claims bot

Insurance chat and voice bots that offer multi-channel support 24/7, seamless customer experience and successful claim processing at the first call

Debt collection voice bot

Call bot to automate key tasks, making collections more efficient. Providing personalised support that encourages customers to engage

AI for employees

Improve productivity and streamline operations

FAQ chatbot for employees

Chatbot for enterprise search that instantly handles routine inquiries. Improved efficiency and quick, accurate responses with Retrieval-Augmented Generation (RAG)

Tutor bot for partners or employees

Chatbot to enhance training for employees through modules and quizzes and providing feedback. Improved efficiency and reduced reliance on on-site specialists

Why choose Tovie AI

Tovie AI creates scalable solutions for financial services, operating globally and understanding the cultural nuances and needs of our customers

AI multilingual text and voice capabilities

Utilise features like built-in NLU, a barge-in response, prebuilt behaviour patterns, and API connectivity. Support for 30+ languages

No-code development platform

Create complex dialogue flows with minimal effort. Pre-built elements can be linked together for a smooth script and design

Effortless integration

Connect with platforms like Google Cloud, Apigee, Firebase, Facebook Messenger, and WhatsApp for a unified customer experience

Secure deployment

Deploy your Tovie AI solutions on our cloud or on-premise. We support AWS, IBM FS and dedicated server deployments of your choice. Our solutions comply with PII, GDPR, and internal policies

Contact us today to learn how we can tailor our solutions to meet your needs and drive your business success!

tovie.ai